eprowebsite





FULL ECOMMERCE WEBSITE WITH PAYMENT, ORDER, SHIPPING AND PRODUCT MANAGEMENT

MULTIPLE PAYMENT OPTIONS - CARD, BANK TRANSFER, ORDER ONLY

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ePROWEBSITE

How it all works - Dotser Process

Dotser clients benefit by having total control over their website content.

We have refined our process over the past 18 years to create the most efficient way to supply our clients with the best in professional website development and marketing solutions.

Experience has taught us that in order to achieve the best possible results our clients should be involved with the project from an early stage. Our clients are encouraged to use the Dotser CMS as soon as possible to enter their own custom content. This time is also used for training and support to ensure our clients gain a good working-knowledge of the system in order to control the content of their website into the future.

The Dotser 3-Step Process

Step 2

Step 1

Asset-Gathering

Client provides the following:

- Logo / vector graphics (.ai, .eps, .svg, .pdf)
- Textual content (page titles, summary text -Word .doc, .txt, .odt)
- Images & photography (.jpeg, .png)
- Product database (optional) (.xml, .xls, .csv)
 & product image folder

Website-Creation Go Live Blank website created Site review Layout / Colours & Fonts / Final changes (if applicable) Style sheet defined Testing Implementation of branding Sign off Website structure & menus Site goes live **On-Boarding: Access to CMS** & training Content edited by client dotser online business solutions **GROW YOUR BUSINESS** WITH OUR HELP Business Solutions

Step 3

- Access to
 Experienced Web
 & Marketing Team
- Professional & Effective
 Online Presence
- Friendly & Efficient Advice, Training & Helpdesk Support







Setup & Content Editing

The Dotser Content Management System is designed to simplify uploading and editing your website content.

Dotser CMS allows you to:

- Control your website's structure (pages & subpages)
- Enter/edit content (text & images)
- Receive help and support from the Dotser helpdesk

Edit Your Own Content

Client-Content Upload Checklist

- Logo / Branding
- Page / Menu Structure
- Images / Video
- Text

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- News Updates
- Social Media
- URL Links
- Contact Info

Upload Images & Embed Video

Regularly updating your imagery and video content keeps your website's appearance fresh

DEFAULT MAP ICON はつC B イ× (422 KB, 603 x 417) d Name: img2.png Click to add Caption Click to add Caption Tex Click to add Link Click to add Hover Text Upload a new one: Choose Files No file chosen Select a JPG, JPEG, JPE, GIF, UND IMAGE **Image Settings** Image Settings Default Images Upload Favicon Background Images Apply and Close Apply Changes Cancel Hide advanced elements LOGO IMAGE (DESKTOP) (1 KB, 160 x 48) はじC B イ× dotser ame: seo-dublin Click to add Caption Title Click to add Caption Text Click to add Link Click to add Hover Text tive Text: SEO Dotser Dubli

Add Popular Social Media Platforms

Get In Touch

f 🛗 in

Keep Your Customers Informed by Adding News / Blog Articles

Name

lwitter

YouTube

LinkedIn

Google+

Pinterest

Instagram

Showing all 8 records

Dotser CMS allows you to post news/blog items which improves engagement, eg. industry news, product updates & press releases.

Mobile Friendly	Websites
General Images	Files Display SEO Link
Save & Close Save Change	As Save & New Cancel Hide advanced elements
IDENTIFICATION	
Title *	Mobile Friendly Websites
OPTIONS	
Summary	Responsive - View on any device
Display	Visible 🗘
Status	Default \$
Туре	÷
Published	02/01/2017
Content	
B I <u>U</u> ≡ ≡	🛄 🤧 🐟 🔿 📾 🗮 🛄 🚝 🔚 🖻 Source 💥
The most recent relea	mobile friendly web sites with Dotser responsive mobile solutions. se of the Dotser platform brings with it the most comprehensive mobile siness, optimising your website user experience for mobile and desktop



https://twitter.com/dotserweb https://www.facebook.com/dotser.web

http://plus.google.com http://www.rss.com

http://www.pinterest.ie

http://www.instagram.cor

https://www.youtube.com/user/dotserwel

http://www.linkedin.com/company/dotser-ltd-

Link





🔅 Dotser Content Management System (CMS)

03

The Easy-to-use Dotser CMS system allows you to update content on your website through any web browser on any device

- Unlimited pages
- Add and edit pages or subpages (text and images)
- Choose from the different photo galleries fading, vertical, enlarge and finger-swipe effect
- Captions and links on images
- Ability to edit keywords and meta tags per page (SEO)
- Add news, events, testimonials & FAQ's
- Embed YouTube and Vimeo video clips
- Social media links including Facebook, Twitter, Instagram, Snapchat, LinkedIn, YouTube & others
- Privacy statement in footer (terms and conditions)
- File downloads (pdf, word, excel)
- Optional website cookie message for legal purposes
- Site map (Google webmaster tools)
- Contact enquiry form (Honey Trap spam reduction)

Web Pages

Easily input & update text.



Page Structure

- User-friendly page-structuring mechanism.
- Add/remove/order pages & subpages.
- Hide/block pages.

Pages	
All Pages	Homepage Pages Positions
b New Page	Fix Broken URLs Multi Delete Top Menu Main Menu Footer Menu
3 Title	
🗘 🏠 Or	line Business Solutions
🔿 🧿 🗿 Softw	are Systems
🔿 🧿 🧿 What	We Do
🔾 🔾 🗢 Web S	Solutions
0	Website Design Solutions
00	eCommerce Solutions
00	SEO Packages
00	Tailored Website Solutions
0	ALL PACKAGES
O O Project	ts 🛃 [Special content]
Career	s
O O O Conta	ct 🏱 [Special content]

Image Gallery

- Upload & add images to your site.
- Add image title, caption titles/text, links & image descriptions.
- Hover-text & alternative screen-reader text.
- Upload, rotate & crop images easily.
- Hide/delete elements.



Product Management

Easy-to-use product management database

- Add items by title, code, type, description, image & price
- Assign products to multiple categories
- Add variants to products, which are displayed in product detail
- Select related products & recommended accessories

Upload Product Images



Easily Add Product Title and Select Brand





Quotation / Ordering / Shopping Cart Management

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Allow user to add product items to shopping cart & submit orders

- Add to cart / order now facility to create online order
- Guest Checkout allow ordering without having to create an account
- Manage shipping rates, countries and VAT rate
- Assign different shipping rates to different products
- Set shipping rates based on country delivery location
- Click & collect at multiple locations

Add To Cart / Order Now

Guest Checkout with Optional Credit Card or PayPal

Showing	g records 1 to 50 of 6	1					
(All sta Custo		oxed Dispatched Delive	red Canceled	Remote	Order ID	Customer Name	
		transactions Failed tran		• Remote	Order ID	Customer Name	
				Country	Payment	Order Made	Status
(All tra	ansactions) Successfu	transactions Failed tran	sactions				

Shipp	ings			
Ship	ping Costs Card Fees			
Add N	lew			
howing all 1				
▼	Title	Countries	Shipping Cost	Purchase Value
0	Ireland	IE	€7.80	
00	Free Shipping	IE	€0.00	€49.00
0 0	United Kingdom	GG, IM, JE, GB	€59.99	
0 0	Free Shipping	GB	€0.00	€499.00
0 0	EU	AT, BE, BA, BG, HR, CY, CZ,	€39.99	
00	USA	US	€59.99	

Delivery Information

Add Shipping Costs
 Select Shipping Country



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Enable secure online transactions with the facility to view & manage orders

Online Transactions & Order Management

- Submit online order to bank for payment verification and processing
- Email sent to buyer and sales team with order confirmation and detail
- Database of new and historical orders saved in central system
- Manage status of individual orders (dispatched, delivered, create your own)
- Integration with Realex, RMS and PayPal (account required)
- Simple invoice receipt

VISA

Customers can view order details and history

Payment Gateway Integration

Realex Payments: Realau

Retail Merchant Services

somecompany

onlinesalest 10987654321a

SSL Certificate registration



Shop Settings

PICK YOUR PAYMENTS PROVIDER

LIVE REALEX ACCOUNT

TEST REALEX ACCOUNT

Merchant ID

Merchant ID

Account

Secret

Account

Secret

General Internal Checkout Configuration

Apply and Close Apply Changes Cancel









PAYPAL INSTANT PAYMENT NOTIFICATION (REQUIRED)

SSL somecompany No, we don't have a valid certificate onlinesalesp Yes, we have a valid SSL certicate 10987654321a Only one version of each page (SSL or not) (Use this option only if some pages reference re external content) Some pages force SSL, others allow either Force all pages to be SSL **SSL** (Secure Socket Layer) Certificate Registration with Industry-Standard Security. SSL ensures that all data passed between the web 00 d Web Development Dotser Dub 🗙 server and browser remains private. Secure https://www.dotser.ie

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Verified by

MasterCard

SecureCode...

Elavon sage Pay stripe

VISA







07

The creative team at Dotser are here to assist you in developing and designing your website.

The Dotser team will:

- Create the website layout and design in line with company branding
- Implement your brand font and colour scheme (style sheet)



Style Sheet

Colour Swatches

Website Primary and Background Colour



Typography Headings and Page Content Text/Fonts

BEBAS NEUE BOLD

BEBAS NEUE REGULAR

Open Sans Regular

Bickham Script Pro

Iconography





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At Dotser we pride ourselves on achieving high organic rankings for our clients on Google, which delivers the best return on your marketing investment.

GOOGLE

J Q

Settings

ed end of life

RANKINGS

Search engine-friendly URL's

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• Simple to use module to manage page title, descriptions and keywords

Search Engine Optimisation (SEO) Tool

- Proven to deliver results for competitive keywords
- Natural, organic rankings attract more attention

Applying SEO expertise to provide high rankings in organic search results consistently outperforms the return on paid search advertising.

🏶 CAMERA CENTRE

PHOTOGRAPHIC SPECIALISTS

KMK

All Maps Images

https://www.kmk.ie/

About 14,700,000 results (0.63 seconds)

hazardous metals, batteries and electrical wa

Google metal recycling

This fact alone is why Dotser's SEO expertise can be a valuable weapon in your online arsenal.

Organic/Natural Search Results

Tools to Compete with International Brands

Paying Large Amounts on Google Adwords

News Videos More

metals recovery facility based in the centre of Ireland. ... Collection service for hazardous and non

KMK Metals Recycling Ireland Metal Recycle Metal Waste ..

SEO PACKAGES AVAILABLE

Maps

Google digital cameras

Images News

About 70.600.000 results (0.51 seconds)

ORGANIC SEARCH

BEATS PAID SEARCH

ADS EVERY TIME!



www.harveynorman.ie/digital-cameras/

Digital Cameras. We pride ourselves on our large selection of compact and DSLR cameras from the
world's leading brands, including the latest models from Nikon, Canon, Fujfilm, Lumix, Olympus, and
more. ... Visit our stores in Dublin, Cork, Limerick, Kildare, Louth, Mayo, Waterford ...
Digital SLR Cameras · Compact Cameras · Instant Cameras · Mirrorless Cameras

Currys | Washing Machines | TVs | Cameras | Laptops

www.currys.ie/
For all the best offers and deals on all the latest technology and electrical appliances, such as TVs, laptops, washing machines, tablets & carmeras.





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Settings Tool:

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Google Analytics

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dotser

Using Google Analytics Dotser can help you understand the effectiveness of marketing efforts, better understand your visitors and optimize your store for sales.

Sessions (?)	Pages/Session ?	Avg. Session Duration 🕜	% New Sessions (?)	Bounce Rate
1,112 % of Total: 100.00% (1,112)	3.80 Avg for View: 3.80 (0.00%)	00:02:31 Avg for View: 00:02:31 (0.00%)	66.46% Avg for View: 66.28% (0.27%)	45.59% Avg for View: 45.59% (0.00%)
711 (63.94%)	3.45	00:02:02	67.23%	44.59%

Page Visits / Sessions / Bounce Rate

	956 % of Total: 100.00% (956)	956 % of Total: 100.00% (956)
1. Organic Search	622	64.19%
2. Direct	166	17.13%
3. Referral	70	7.22%
4. 📕 (Other)	67	6.91%
5. Social	44	4.54%

Organic/Direct Search Results



Monthly Overview

Google Business/Maps

G

The tool from Google that helps business owners manage their online presence across the search engine and its growing portfolio of utilities – offers the greatest impact for brands seeking local exposure

Dotser Web (Dublin) 0 Review summary 5.0 *** * * * * *** (3) 5 4 You manage this Business Profile 3 2 3 reviews ۲ < Directions Save Share Nearby Send to your See all reviews phone 0 56 Grafton Street, Dublin 2 All reviews Q 8PRQ+3J Dublin 2, Dublin DublinStudent Rooms 1 review \bigcirc dotser.ie ۲. ★ ★ ★ ★ ★ 2 years ago (01) 525 3023 We have used Dotser Web design from day one and 3 Open now: Open 24 hours 🗸 this is our seventh year with them. The business has grown every year. We have found them to be excellent Add a label and value for money. The back up service and advice is second to none. They always go the extra mile! 💷 Suggest an edit Reply 1 1 Share

Google Business

Your Business Profile appears right when people are searching for your business or businesses like yours.

Get More Reviews!



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Our Clients

Providing a user-friendly service to our clients for over 18 years, Dotser has delivered web development, web design projects and marketing solutions to over 400 clients throughout Ireland.





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Flynn's Bakery

Visit Site

Check out some of our satisfied eCommerce clients using Dotser ePro to manages products, orders, customers, trade accounts, discounts, stock & payments.





14

dotser



Visit Site

15





The Dotser Platform has been designed to grow with your business. As your business grows online so will your requirements. Below are just some of the advanced websites that have developed over the years using the Dotser platform, utilising some of our add on modules and customer web development services.

Growing with your Business



Terms & Conditions

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Making Website Live - Ready to go Live

Our websites are normally developed in a password protected area online. Visual layout, content entry and customisations are performed in this area before the site goes live. It is the responsibility of Dotser to ensure the system is in working order for the client to enter the content and images. The site is deemed 'Ready to Go' when Dotser has fulfilled its obligations by completing the functionality, design layout or tasks outlined.

Content Submission

All logos, text content, images and photography to be supplied by the client, together, in electronic format, before commencement of the project.

- Logo's should be in vector format (.eps /.svg / .ai)
- It is the client's responsibility to enter the text and images into the site. This process ensures the client has a good understanding of the CMS when the site goes live. The system is fast, simple-to-use, and training is available.
- Photos should be submitted in a high-resolution format (.jpeg/.png).

Standard Support

- All Dotser clients receive fast, friendly and on going website technical support by email with 24 hour response time as part of the standard Dotser Service.
- Support issues must be submitted by email to ensure there is an exact record of the issue and for Dotser to return a fast and effective response.

Note: If you require higher levels of support or hands-on assistance, we suggest you purchase one of our customised support maintenance agreements.

Additional Work Outside Project Scope

- Any work or requests outside the scope of the agreed project outlined in this quotation (after sign off on content writing, graphic design etc.) will be charged at €50 per hour or at an agreed rate in advance.
- Upgrade Modules/Additional Features available.
- System analysis, development, coding, and programming-related tasks charged at €80 plus VAT per hour.

Delivery Timeline

• Projects of this nature are typically completed within 14 working days from the day the deposit is received.

Intellectual Property

- Custom graphics and website content become the property of the client on receipt of full payment.
- HTML copy of the entire website to be provided to the client on termination of hosting agreement, if such course of action arises.
- All system code remains the exclusive property of Dotser Ltd and is provided with a lifetime, non-transferable license and must reside on Dotser hosting platforms.

Pricing

• Dotser ePRO Website - €4,950 ex vat. Secure Hosting with SSL certificate included for first year. (Normally €500 ex vat per year)

Payment Terms

- 50% deposit with order.
- Final payment on completion of tasks / before website goes live.

Signed:

Date: