

SELL PRODUCTS ONLINE

All-In-One Central Software Platform



Leading provider of eCommerce solutions







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* One Central Platform

Integrate multiple systems

Bring together data from different systems into a simple secure view with the ability to drill down to specific details

Automate processes

Optimise business workflow and improve data integrity by reducing manual tasks, human error and administration costs

Secure data control

Control who sees what data in your organisation. Specify user roles for departments and management levels with forensic audit logs.

Access to live information

Real time access to factual data - central place of truth

Make better decisions

Increase confidence across all teams, reduce frustrations, resolve issues faster, improve customer service and portray best practice business principles.



- Fast secure access using smartphone
- Simple user friendly interface
- Access on any devices, operating system, web browser





Give your team secure fast access to reliable live data

- Products Codes, brands, descriptions, images, videos, specifications, manuals & files.
- Whole goods / machinery Serial #, reg, hours, details, images, status 'for sale' / 'sold'.
- Stock availability Quantities in warehouse, depots, bin / area / location.
- Supplier / distributor levels Days to delivery 'Next day' / '3 days' / '7 days'.
- Pricing Retail (B2C), trade (B2B), dealers. Only registered / approved users to view set pricing. Apply markup to cost pricing, RRP, to display relevant sales price.
- Marketing campaigns Set special offers, timed campaigns start end date
- Bulk discounts applied to product category, sub category & brand combinations.
- Customers Contact, CRM, Retail/B2B, price contracts, quantity breaks. trade discounts.
- Orders Quotes, orders, fast repeat ordering, sales history, delivery tracking.
- After sales Warranties, servicing, maintenance, annual licence, parts



Accounting Integration Live Order / Payment Information Live consignment tracking



℃ Dotser Process



Learn

Gathering as much information at the beginning helps us to understand your business goals. We will ask questions to learn more about your business.

Design

With your input, we will devise a visual style and structure for your online business





Develop

Create a blank shell system on our secure hosting platform and implement the agreed design and custom elements

Test & Train

Test system elements, provide online access and train appointed users in the CMS





Launch

Complete launch procedure to ensure smooth system implementation with scheduled post-deployment.

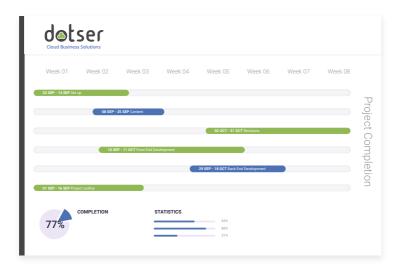


Project Management

Efficient project management is crucial to completing the goals and objectives of the project and to determine when the various project components are to be completed.

With over 20 years experience, Dotser have developed a real understanding of our customer needs and have earned a proven track record delivering results on time.

The diverse team at Dotser consists of individuals with different backgrounds and experience fostering creativity and excellent problem-solving capabilities. Using the best project management software enable Dotser to streamline project workflows, enhance collaboration and productivity.



💠 Jira Software

We use Jira Project Management Software to ensure your project is delivered as agreed.



*****[©] Content Management System (CMS)

The Dotser Content Management System is designed to simplify uploading and editing your website content.

Dotser CMS allows you to:

- Control your website's structure (pages & subpages)
- Enter/edit content (text & images)
- Receive help and support from the Dotser helpdesk

Page Structure

- User-friendly page-structuring
- Add/remove/order pages & subpages
- Hide/block pages

Pa	ago	es	
- 1	All P	ages	Homepage Pages Positions
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	C	0	eCommerce Solutions

Web Pages

Easily input & update text.

Content	Images SEO SearchText Display
Save & Close	Save Changes Save & New Cancel
Title *	Web Development
Summary	Development of the company website inline with current branding, marketing an considerations. Responsive/mobile design along with UX and UI related design integral to the success of both the company, the product and the website.
Menu Section	Main Menu
Parent	Pages
Position	[Current Position] After ecommerce
Upper Content	⊻ ≝ ≝ © 〃 ♠ → ∞ ⊲ ⊠ ⊞ ₩ # ::
• De	elopment including Design: velop a professional look and feel for your website, with a fresh ner d a clean lavout.





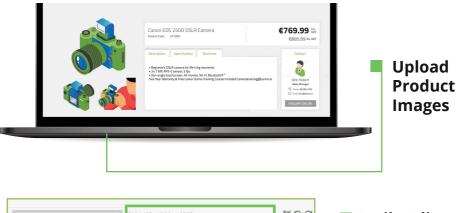


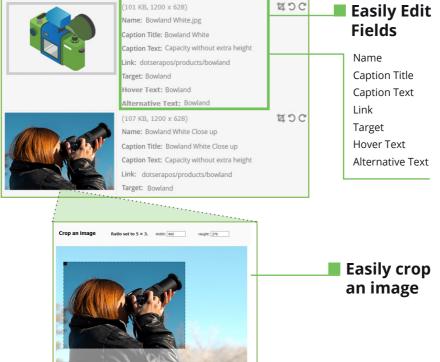






\$ Imagery & Content





www.dotser.com

CROP IMAGE CANCEL



*****^{*} Sharing Content to Social Media

Keep Your Customers Informed by Adding News / Blog Articles

Dotser CMS allows you to post news/blog items which improves engagement, eg. industry news, product updates & press releases.

DENTIFICATION			
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Share on Popular Social Media Platforms





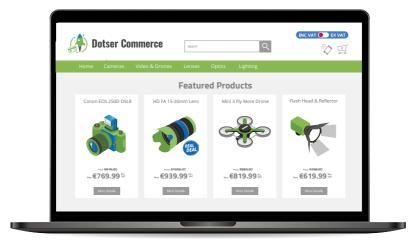
Product Information Management (PIM)

Easy-to-use product management database

- Add items by title, code, type, description, image & price
- Assign products to multiple categories
- Add variants to products, which are displayed in product detail
- Select related products & recommended accessories
- Bulk upload images to a product
- Highlight featured products

Overview	Categories	Images	Related Products	Staff	Va		
Save & Close Sav	e Changes	Save & New	Cancel				
IDENTIFICATION							
Title *	Can	on EOS 250D [DSLR				
Type of Product	Digit	Digital SRL Camera					
Brand *	Can	on					
	ly Add duct Ti		Select Bra				





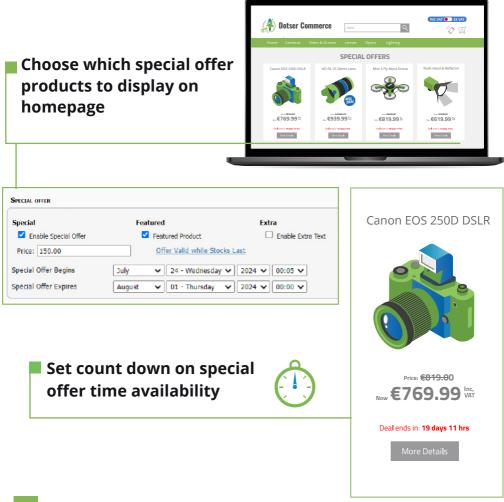
Manage 1000's of products

Easy-to-use product management database				Live integ		•							
Prod	luct	5			+								
C) HE	ADS UP	You are updat	ting a LIVE environment! Be careful!										
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	0		+ Gold - After party admission	V' Rm Ag	52	Enabled		Standard Products	23.00 %	Inc. VAT	e40.00 e	40.00	No
	o		+ Platinum - After party admission	V. Firm Ag	14	Enabled		Standard Products	23.00 %	Inc. VAT	e50.00 e	50.00	No
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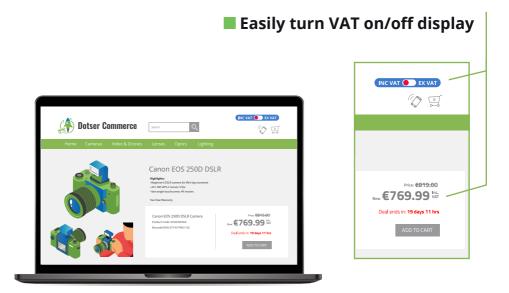


Product Information Management (PIM)

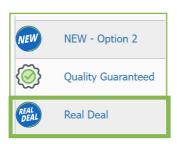
Manage Special Offers







Add Sticker graphics to products





Canon EOS 250D DSLR

Highlights: • Beginner's DSLR camera for life's big moments • 24.1 MP, APS-C sensor, 5 fps • Vari-angle touchscreen, 4K movies

Two Year Warranty

Canon EOS 250D DSLR Camera

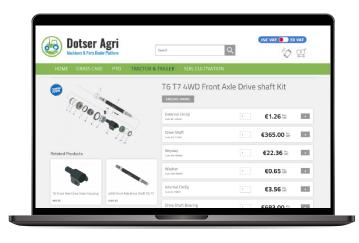


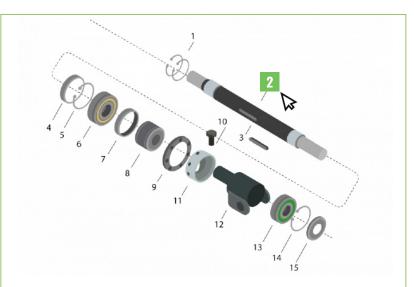


Parts Catalogues Diagrams

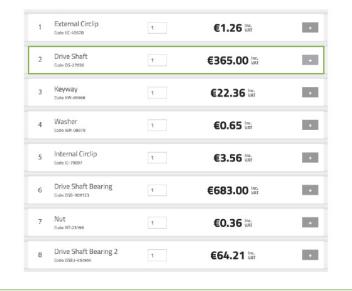
Easy-to-use detailed parts diagrams corresponding to the details with an add to cart function.

- Search the the illustrated parts cataloge to find the part
- User-friendly, select the part from the diagram and add to cart
- Clearly laid out and structured so the part is easily found





T6 T7 4WD Front Axle Drive shaft Kit







Improve Efficiencies - Save Time And Money - Sell More

Dotser POS software allows you integrate multiple systems into one central platform ensuring all your team have secure access to live product, stock, pricing, order and customer data from any mobile device.





Quotation / Ordering / Shopping Cart Management

Allow user to add product items to shopping cart & submit orders

- Add to cart / order now facility to create online order
- Guest Checkout allow ordering without having to create an account
- Manage shipping rates, countries and VAT rate
- Assign different shipping rates to different products
- Set shipping rates based on country delivery location
- Click & collect at multiple locations

Delivery Information

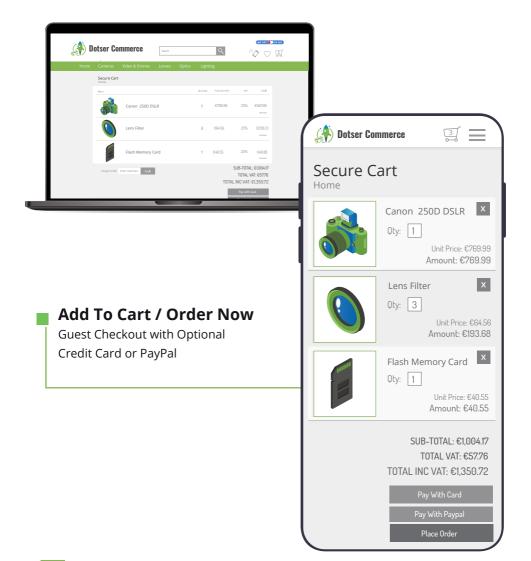
- Add Shipping Costs
- Select Shipping Country



Shipping				
Shipping				
Showing all 1	0 records			
*	Title	Countries	Shipping Cost	
0	Ireland	IE	€7.80	
00	Free Shipping	GB	€0.00	
00	United Kingdom	GG, IM, JE, GB	€59.99	
00	Free Shipping	GB	€0.00	
00	EU	AT, BE, BA, BG, HR, CY, CZ,	€39.99	
00	USA	US	€59.99	



Simple fast add to cart and checkout process





Online Transactions & Order Management

Enable secure online transactions with the facility to view & manage orders

- Submit online order to bank for payment verification and processing
- Email sent to buyer and sales team with order confirmation and detail
- Database of new and historical orders saved in central system
- Manage status of individual orders (dispatched, delivered, create your own)
- Integration with Realex, RMS and PayPal (account required)
- Simple invoice receipt
- Customers can view order details and history
- SSL Certificate registration



SSL (Secure Socket Layer)

Certificate Registration with Industry-Standard Security.

SSL ensures that all data passed between the web server and browser remains private.



SSL
No, we don't have a valid certificate
Yes, we have a valid SSL certicate
Only one version of each page (SSL or not) (Use this option only if some pages reference non-secure external content) Some pages force SSL, others allow either Force all pages to be SSL
e o o d Web Development Dotser x
\leftrightarrow \rightarrow C \triangle $\stackrel{\circ}{\bullet}$ Secure https:// www.dotser.ie



Order Management System

Orders							
List of Orders	Order Statistics Tra	ansaction History Downlo	ad Orders Summary				
Add New	20 50 100 500 All Clear	Filters					
Showing records 1 to 5	50 of 1150						
(All statuses) Ordere	d Dispached Completed Refu	nded Cancelled Test Order					
Order ID / Ref	Name		E-mail	Order Value (All valu	es) 🗸 Order Mode	All Modes 💙 From: dd/m	ım/yyyy 🗂 To: da
Item Type: All Type	es 🗸 General Produc	t All Products				•	
(All transactions) Suc	ccessful transactions Failed tran	sactions					
ID	Bill	Ship to	Method	E-mail	Country	Payment	Order Made
P1441	Annemarie Kearney	Annemarie Kearney	Free Shipping over €100 (€0.00)	annemariekearney@gmail.com	Ireland	S Stripe	14:05 7 Nov 2023
P1439	Colm O Rourke	Colm O Rourke	Free Shipping over €100 (€0.00)	colmorcon@gmail.com	Ireland	S Stripe	21:16 6 Nov 2023
P1436	Sean Scannell	Sean Scannell	Standard (€10.00)	seansca045@gmail.com	Ireland	S Stripe	23:41 3 Nov 2023
P1435	Kalyn Morris	Kalyn Morris	Free Shipping over €100 (€0.00)	kalynjmorris@gmail.com	Ireland	S Stripe	21:44 3 Nov 2023
P1433	Maria Gallagher	Maria Gallagher	Standard (€10.00)	mariagallagher6253@gmail.con	n Ireland	S Stripe	14:37 2 Nov 2023
P1431	Evelyn OCarroll	Evelyn OCarroll	Standard (€10.00)	evelynocarrolll@hotmail.com	Ireland	S Stripe	14:18 2 Nov 2023
P1430	bernard mullaney	bernard mullaney	Standard	mullaneybernard@gmail.com	Ireland	🔐 unverified Completed	21:33 1 Nov 2023
P1429	SHIRLEY BENNETT	SHIRLEY BENNETT	Standard (€10.00)	shanebennett@btopenworld.co	mIreland	S Stripe	16:55 31 Oct 2023
P1428	GERALDINE O'DRISCOLL	GERALDINE O'DRISCOLL	Standard (€10.00)	geraldine@collexperts.ie	Ireland	S Stripe	10:03 31 Oct 2023

	Custome Account	-
My Accour	nt	
Geoff L	iffey	
Edit Profile		
Change my par	Soword Change Email Addres	os Delete my account
Recent activit	ty .	
Shopping Cart		You have 3 items in your shopping cart.
Orders		You have 3 orders so far.
Billing Addres	55	
Name	Geoff Liffey	
Address	Ardrone	
Town	Birr	
County	CO.OFFALY	
Country	Ireland	

Easy-to-use Order management System

Order P1441				
Show card processing det	ails (Success)			
Show transaction details (Success)			
Order Status				
Order Status *	Ordered			
Status Customer Sees *	Ordered			
Customer E-mail	arney@gmail.com			
Resend Order Confirm	ation			
Issue Full Refund	Issue Partial Refund			
LABELS				
Generate Shipping Lal	bel			
Generate Return Labe				



🖼 Payment Gateways

Multiple Payment Options



Allow customers choose how they want to pay - secure shopping cart with multi payment gateways.

Customers can pay for products and services using a secure shopping cart system and reputable payment gateways from leading payment providers.

Shop Settings		Shop Setting	js
General Internal Checkout Configuration		General Inte	ernal Checkout Configuration PayPal Configuration
PICK YOUR PAYMENTS PROVIDER		Apply and Close Ap	ply Changes Cancel
Stripe		PAYPAL INTEGRATION (R	Real Mode)
	🔘 Орауо	PayPal ID 12345	6789
		PayPal E-Mail acomp	pany@jmail.com
LIVE STRIPE ACCOUNT			
Merchant ID	somecompany	PAYPAL INTEGRATION (T	est Mode)
ccount	onlinesalest	PayPal ID 12345	6789
Secret	10987654321a	PayPal E-Mail acomp	pany@jmail.com



Dotser work with Stripe software in order to accept payments and manage businesses online.



Invoicing

Description										
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			E-mail	disease in the						
NACIONAL PROPERTY.			Phone							
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received an order for the total of €170.00	Onter reference: 101E8.									
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Order 1XE8 received 3	Contract of Contra									

Easily create customer invoices

📣 Dotser Commerce			INVOICE India Number : 12546699 India Data : 1012201			
INVOICE TO Eric Clemence 256 North Tower, Winchester endemmenc@publico.com +008 12568 1987 772		Aci Aci	AYMENT METHOD count No : count Name : ench Name :	1234567999 XVZ XVZ		
Cat3 Top Link T7000	£850.00		01	6850.00		
Left Hand Link Arm TM 125	£150.00		02	£300.00		
PTO Gear TM 150	£300.00		02	6600.00		
PTO Shaft TM 125	£250.00		02	£500.00		
Right Hand Link Arm TM 125	£150.00		05	£750.00		
TERMS & CONDITION			SUB TOTAL	£3000.00		
1.Lorem ipsum dolor sit amet, consectetuer adiplicing 2.Lorem ipsum dolor sit amet, consectetuer adiplicing			TAX: VAT 10%	£300.00		
3. Lorem ipsum dolor sit amet, consectetuer adiplecing 4. Lorem ipsum dolor sit amet, consectetuer adiplecing			DISCOUNT 5%	- £165.00		
			GRAND TOTAL	£3165.00		

Order Confirmation emails

Automatically Create Packaging Labels





Secure Cloud Hosting

Secure & Server Databases

Cloud hosting and storage is a critical component of an effective online business and digital strategy. Dotser's experience in providing a secure and resilient cloud infrastructure to host your business solution ensures your system is always online.

Dotser uses a complete range of cloud storage services to support both application and archival compliance requirements and our partnership with world leaders in cloud technologies ensures we offer reliable, scalable, and secure solutions.

Back up Policy

Dotser has the ability to recover, restore and retrieve data that is lost/damaged/ compromised to meet regulatory backup compliance requirements.







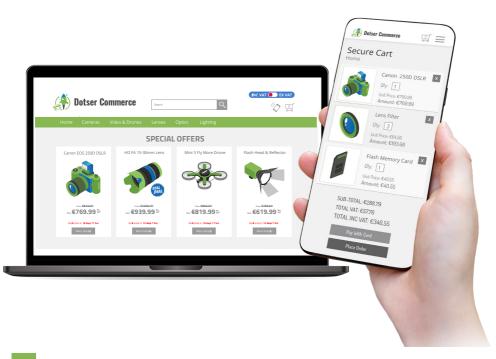


Layout & Design

The creative team at Dotser are here to assist you in developing and designing your website.

The Dotser team will:

- Create the website layout and design in line with company branding
- Implement your brand font and colour scheme (style sheet)





Brand Identity / Customisation



Logo Customisation Service

As part of our service Dotser will provide you with a number of logo customisations.

Dotser will develop your logo to compliment your website and provide you with a strong brand message, allowing you to promote your business in order to generate sales.

Logo/Brand Refresh

Update of your business logo for use on your website and in your marketing material





Search Engine Optimisation (SEO) Tool

At Dotser we pride ourselves on achieving high organic rankings for our clients on Google, which delivers the best return on your marketing investment.

- Search engine-friendly URL's
- Simple to use module to manage page title, descriptions and keywords
- Proven to deliver results for competitive keywords
- Natural, organic rankings attract more attention

Applying SEO expertise to provide high rankings in organic search results consistently outperforms the return on paid search advertising.

This fact alone is why Dotser's SEO expertise can be a valuable weapon in your online arsenal.







Dotser Commerce is integrated with the latest Google Analytics tools (GA4) to give important insights into website user behaviour

.ıl	Analytics	Q Try searching "how to create funnel"
A	Reports snapshot Real-time	
⊡ ⊘	Life cycle ^	E-commerce purchases: Item name ⊘ 🔹
R	Engagement	Items purchased by Item name over time
	 Monetisation Overview 	12K
	E-commerce purchases	11
	Publisher ads Overview	
	User ^	
	→ Tech	05 12 19 26 Feb M12X35 NIBBED BOLT ● M12X35 CONICAL BOLT ● M12X38 CONICAL BOLT ● € ○
		Q. Search

– E-Commerce purchases data

E-commerce purchases by item name - includes items viewed, items added to the cart, items purchased and revenue



D Training & Office Hours Support

With Dotser you can avail of the team's help and support with:

Web & marketing advice
 Live online training
 Email support

Phone helpline available from 9am to 5pm, Monday to Friday

Home Dotse	er Service Desk - I	My Requests					
Search Requ	ests		Category				
729			Technical Suppo	Technical Support			
	(23)	ess (5) 🗌 Approved By Cu			Approved (0) t Reproduce Issue (*	1) Create a new query	
Service De	sk Issues						
Reference	Title	Туре	Status	Priority	Submitted	Last Updated	
DSD-779	New Entry Fields	Technical Support	In Progress	High	24/02/2024	24/06/2024	
DSD-781	Categories Update	Technical Support	In Progress	High	24/03/2024	25/02/2024	
DSD-780	Categories Update	Technical Support	In Progress	High	24/02/2024	23/02/2024	
DSD-728	Update to entry data	Technical Support	In Progress	High	18/02/2024	26/02/2024	
DSD-782	Categories Update	Technical Support	In Progress	Medium	24/02/2024	24/03/2024	
DSD-783	Category Fields	Technical Support	Completed	Medium	22/02/2024	24/02/2024	



D Support Services

- Fast & efficient helpdesk support
- Our team have the ability to remotely control your computer for trouble shooting & training
- Knowledge base
- Download guide
- Guidance in setting up email with purchased email services
- Helpdesk support
- Online support requests managed in one place
- Quick-response turnaround

Software





Leading provider of integrated eCommerce solutions

Proudly powering





TEMPLETUOHY FARM MACHINERY LTD.



















MyTools Quality Tools Online



Leading provider of integrated eCommerce solutions



















- Agricultural Machinery Dealers
- AgriParts Dealers
- OEM Manufacturers



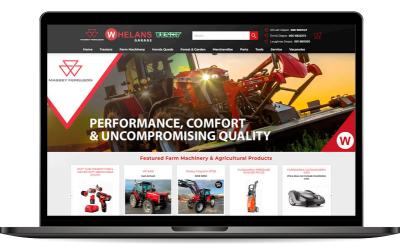






Dotser developed a comprehensive online resource for Whelan's Garage. Through the Dotser Agri API integrating with IBCOS, product information is automatically updated. This ensures an engaging experience for site visitors as well as improved shipping processes.

This solution coupled with the use of the Dotser Agri Content Managment System (CMS), has provided for significant SEO improvements, resulting in increased sales of Massey Ferguson merchandise, greater brand awareness and more sales enquiries based on product code searches.





AUTOMATE, INTEGRATE and SCALE are Dotser's three descriptive words for their business offering, and that is exactly what the Dotser's software and integration solution enabled us to do.

We first approached Dotser looking for an ecommerce and website management platform, and then a solution to integrate with our IBCOS dealer management system.

Dotser's systems and software has enabled us to automate our stock updates, reduce costs, and scale the business. We find Dotser very approachable, skilled and solution-orientated, always providing a solution for any concern we have.

I have no hesitation in recommending Dotser and their Dotser Agri platform to any agri dealer out there.

Kevin Whelan **Owner, Whelan's Garage**

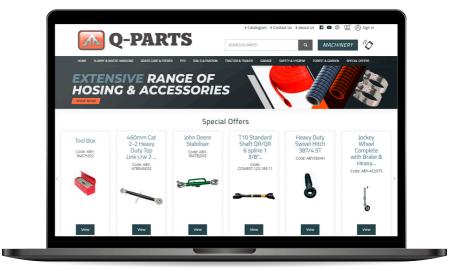






Leading supplier of wearing and fast-moving parts for the agricultural machinery sector around the world choose Dotser Agri.

System is integrated directly with Abbey's ERP system (M1 from ECI solutions). Enabling registered and approved customers to view live product pricing and stock information, allowing them place orders direct from a simple-to-use mobile responsive front-end.





"Abbey Machinery engaged with Dotser to provide an eCommerce solution; in particular,

a webshop for our QParts division to our customer base. The webshop had to integrate with our ERP system — m1 by eci.

Dotser successfully delivered the brief which is now our QParts product - www. abbeyqparts.com

The end result is an easy-to-use platform, delivering sales, with the required information for business analysis.

We've been using the system for two years now (since September 2020), and with the very positive feedback both from our customers and staff alike; Abbey Machinery are very happy with the finished product and continuing service."

Cormac Cavanagh
Supply Chain Manager





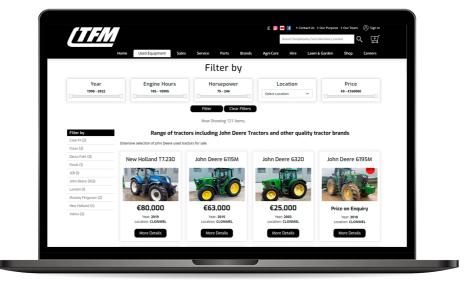




TEMPLETUOHY FARM MACHINERY LTD.

Ireland's largest John Deere dealer Templetouhy Farm Machinery (TFM) selected Dotser Agri's e-commerce platform for an integration solution with John Deere's Machine Finder.

TFM engaged Dotser seeking a new look online interface with more control over product information, enhanced visibility, improved functionality (including greater eCommerce functionalities) and greater usability (UX) for the user.





The new integration solution with the John Deere MachineFinder platform which saves the TFM sales team significant time when publishing machine stock listings online while also giving them enhanced control over how product images and information are displayed. Being able to highlight the relevant TFM sales person responsible for each machine type or product saves a lot of time by allowing customers get straight to the right person.

Automating the publishing of MachineFinder machinery direct to the Templetuohy Farm Machinery website saves duplication of work saving valuable time, resources and attention. Having the machinery data and listings on the website improves natural search engine ranking on Google, delivering greater online visibility and more potential customers direct to the TFM site.



Integrated with





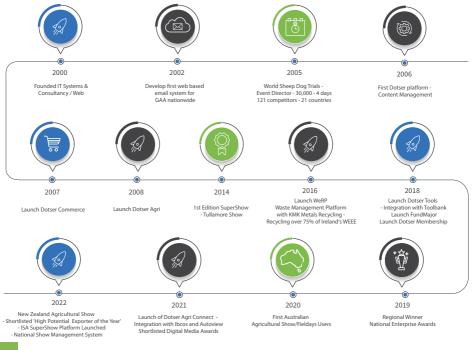




Your Trusted Dynamic Ecommerce Solution Provider.

Dotser are a cloud business solutions provider specialising in dynamic eCommerce solutions, waste management solutions WeRP, event management software (SuperShow), and web applications.

We pride ourselves on being **thorough**, **collaborative**, and holding utmost **integrity** for both ourselves and our clients. What this means is we work as a **partner**, to create and provide the **safest and most secure solutions**, with everyone's expectations met from start to finish. We are also focused; ensuring each client's project is **delivered on time**, **in full and to specification**.





Meet Your Team

When you work with us, your project is assigned to a team of key dedicated developers based on your requirements. In addition, the following key members will work with you throughout the process.



Karl O'Donnell

Front End Developer



Andrés Macías Senior Developer





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